

LEADING PROFESSIONAL & DIFFICULT CONVERSATIONS

TOWNSVILLE

PROGRAM OVERVIEW

All leaders face the critical role of providing feedback, engaging in challenging dialogue and managing expectations. The *Leading Professional and Difficult Conversations* masterclass is a highly practical 1-day face-to-face workshop on how to develop your skills to lead a range of professional conversations.

Professional conversations are crucial to school improvement and shape the culture of our organisation. We learn socially, we learn from one another. Leaders need to be able to communicate effectively to build capability, ensure goals are achieved and develop learning through reflective conversations and collaboration. This professional learning program will give you the skills to build conversational intelligence and the ability to have courageous conversations.

Registrations close Sunday 31 Oct 2021

\$520 + GST = \$572.00

Register via qeli.qld.edu.au/program/townsville-leading-professional-and-difficult-conversations-masterclass-2021

Venue: Oaks Metropole Hotel Townsville

PROGRAM OBJECTIVES

The *Leading Professional and Difficult Conversations* masterclass will broaden your understanding and enable you to:

- ▶ Improve school culture
- ▶ Build the skills to effectively enter and lead a range of complex conversations
- ▶ Improve overall outcomes through conversations
- ▶ Develop a deeper understanding of how conversations are essential to high performing leadership

PROGRAM FEATURES

- ▶ One-day face-to-face workshop
- ▶ PPT and workbook to enhance your online learning
- ▶ Discussions and activities with your facilitator and program participants to deepen your understanding of professional conversations
- ▶ Interaction – Participants will be able to interact in a variety of ways to learn how to effectively hold professional conversations

WHO SHOULD ATTEND?

Teachers Leaders, Middle Leaders, Deputy Leaders, Principals and System Leaders and Middle Managers

"The program was very practical and has given me plenty of take aways to apply in my workplace."

"The Facilitator was fantastic, I absolutely loved their stories and how it related to our workshop."

– 2021 Professional Conversations Masterclass participants

ABOUT QELi

QELi is an innovative not-for-profit institute committed to delivering excellence in leadership by supporting education leaders from government and non-government sectors, across Australia and internationally, to establish a strong vision, improve student outcomes and lead change in their school context and wider school communities. We support educators at every level – from teachers to principals and system leaders – and corporate services and school support staff to develop leadership capabilities, maximise their potential and reach their leadership goals.

PROGRAM STRUCTURE

PHASE 1 | PROGRAM PREPARATION

Monday 1 Nov 2021

- ▶ Pre-readings

PHASE 2 | ONE-DAY WORKSHOP

Monday 8 Nov 2021, 8.15am to 4.00pm

Participants will engage in a One-day workshop to broaden their understanding and enable them to:

- ▶ Improve school culture
- ▶ Improve teacher capability
- ▶ Improve overall outcomes through conversations
- ▶ Develop a deeper understanding of how conversations are essential to high performing leadership

PHASE 3 | RECOGNITION OF PROGRAM COMPLETION

Tuesday 9 Nov 2021

- ▶ You will be emailed your certificate of completion



Queensland
Government



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